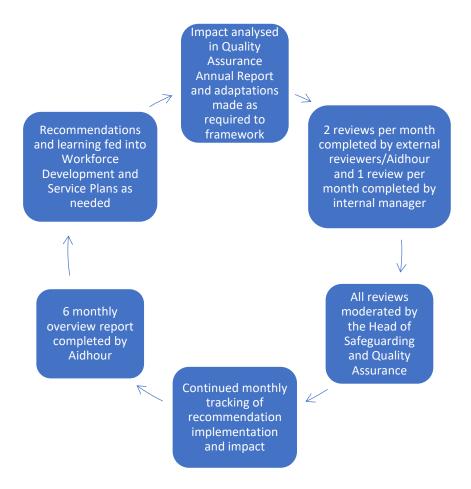
Practice Review Cycle Proposal April 2024

At present practice reviews are completed every 6 months by external reviewers from Aidhour. Last year 26 practice reviews were completed by Aidhour and 2 by internal reviewers. This is on average 2.3 reviews per month per completed. It is suggested that we move to a monthly cycle of practice reviews for the reasons outlined below.

Proposed Model



| | Strengths and Opportunities | Weaknesses and Limitations |
|---|---|--|
| 1 | Reduce stress on the operational service. As | Identification of themes and trends. |
| | 2-3 workers would be having their work | Completing a smaller number of reviews may |
| | reviewed at a time, rather than every worker | impact on the ability to identify wider themes |
| | in the service. Therefore, colleagues would | and trends across the service. |
| | have more capacity to support each other. | |
| 2 | Recommendations would be less onerous to | Thematic Reviews. If there are a smaller |
| | track. At present once reviews are completed | number of reviews being completed each |
| | there can be 50 plus recommendations for | month, this may make it more challenging to |
| | managers to follow up with all workers across | undertake meaningful thematic reviews, or |
| | the service. A monthly cycle would mean | mean that these would need to completed |
| | reducing this to approximately 12 | over a longer period of time. |
| | recommendations a month to follow up with | |
| | 2-3 workers. | |

| 3 | Increase internal review involvement. | Resilience. If for some reason e.g. sickness, |
|---|---|--|
| | Currently if we want internal managers to be | leave reviewers were not able to complete |
| | involved in the reviews this means all | their reviews in the month scheduled. There |
| | managers completing reviews at the same | may not be cover available and this could risk |
| | time. Moving to a monthly cycle would mean 1 | noncompliance with the schedule and too few |
| | internal manager a month could complete a | reviews being completed over the year. Or |
| | review, spreading the load across the system in | increased number of reviews being completed |
| | a manageable way. | in the following months negating the move to |
| | | the monthly cycle. |
| 4 | Identify immediate needs/action. At present | |
| | the reviews can identify action that | |
| | should/could have been taken within the last 6 | |
| | months but there is no way to necessarily | |
| | address this. Reviews being undertaken more | |
| | regularly could potentially identify more | |
| | immediate and timely responses to challenges, | |
| | different approaches, or escalation that could | |
| | be tried. | |
| 5 | Great visibility and incorporation of Quality | |
| | Assurance in day-to-day work. At present QA | |
| | activity can feel like an add on rather than a | |
| | part of daily work, due to the 6 monthly | |
| | emphasis. Having QA recommendations and | |
| | discussion woven more regularly into the work | |
| | and supervision would hopefully support | |
| | greater understanding of the function and | |
| | impact of QA upon day-to-day activity. | |